

Important Safety Information
Declaration of Conformity
Service and Warranty

Informations de sécurité importantes
Déclaration de conformité
Service et garantie



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Devices, appareils:

Roger microphone/transmitter, microphone/émetteur

Roger WallPilot

Roger + FM microphone/transmitter, microphone/émetteur

Roger inspiro

Roger DynaMic

Roger AudioHub

Roger receiver, récepteur

Roger MyLink, Roger 10, Roger 11, Roger 13, Roger 15, Roger 16, Roger X, Roger receiver Guide-U

Roger SoundField loudspeaker, haut-parleurs

Roger DigiMaster 5000

Roger DigiMaster 7000

Roger DigiMaster X

The information contained herein is subject to change without notice.

Les informations ci-dessous peuvent faire l'objet de modifications sans notification préalable.

English

Section 1.0 All devices

1.1 Important Safety Information











Please read the information on the following pages before using your Phonak device.



This symbol on the product or its packaging means that it should not be disposed of with your other household waste. It is your responsibility to dispose of your waste equipment separately from the municipal waste stream. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.

1.1.1 Hazard warnings

-  Keep this device out of reach of children aged under 3 years.
-  Opening the device might damage it. If problems occur that cannot be resolved by following the guidelines in the Troubleshooting section of this User Guide, consult your hearing care professional.
-  Your device should only be repaired by an authorized service center. Changes or modifications to this device that were not explicitly approved by Phonak are not permitted.
-  Please dispose of electrical components in accordance with your local regulations.
-  Do not use your device in areas where electronic equipment is prohibited. If in doubt, please ask the person in charge.
-  device should not be used on aircrafts unless specifically permitted by flight personnel.
-  External devices should only be connected if they have been tested in accordance with corresponding IECXXXXX standards.
-  Only use accessories that are approved by Phonak AG.

1.1.2 Product safety information

- ① Protect the device from excessive shock and vibration.
- ① Do not expose your device to temperatures and humidity outside of the recommended conditions stated in this User Guide.
- ① Never use a microwave or other heating devices to dry the device.
- ① Clean the device using a damp cloth. Never use household cleaning products (washing powder, soap, etc.) or alcohol to clean the device.
- ① Only recharge your device using chargers supplied by Phonak or by stabilized chargers providing 5VDC and ≥ 500 mA.
- ① Do not connect an USB or audio cable to your device that exceeds 3 meters (9ft) in length.
- ① When the device is not in use, turn it OFF and store it safely.

1.1.3 Other important information

- Persons with pacemakers or other medical devices should ALWAYS consult their physician, the manufacturer of their device BEFORE using the device. The use of the device with a pacemaker or other medical devices should ALWAYS be in accordance with the safety recommendations of the physician responsible for your pacemaker or the pacemaker manufacturer.

1.2 Declaration of Conformity

For the devices used in body worn operation, the devices have been tested and found in compliance with the requirements of EN 62209-2, FCC rule paragraph 2.1093, the ANSI/IEEE C95.1:1999, the NCRP Report Number 86 for uncontrolled environment, according to the Health Canada's Safety Code 6 and the Industry Canada Radio Standards Specification RSS-102 for General Population/Uncontrolled exposure.

For the devices, which are not intended to be used in body worn operation, the antenna(s) used for these devices must be installed to provide a separation distance

of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter to comply with FCC and Industry Canada RF exposure limits for general population/uncontrolled exposure.

Section 2.0 Roger microphone/transmitter

2.1 Hazard warnings

- ⚠ Using your device's cables in any way contradictory to their intended purpose (e.g., wearing the USB cable around the neck) can cause injury.
- ⚠ When operating machinery, ensure that no parts of your device can get caught in the machine.
- ⚠ Do not charge device while it is on your body.
- ⚠ Caution: electric shock. Do not insert plug alone into electrical outlets.

2.1.1 Product safety information

- ⓘ Protect the device from excessive moisture (bathing, swimming), heat (radiator, car dashboard), and direct contact with skin when sweating (workout, fitness, sport).
- ⓘ X-ray radiation, CT or MRI scans may destroy or adversely affect the correct functioning of the device.
- ⓘ Do not use excessive force when connecting your device to its different cables.
- ⓘ Protect all openings (microphones, audio input and charger) from dirt and debris.
- ⓘ If the device has been dropped or damaged, if it overheats during charging, has a damaged cord or plug, or has been dropped into liquid, stop using your device and contact your hearing care professional.
- ⓘ The device has a built-in rechargeable battery. This battery can be charged and discharged hundreds of times but may eventually wear out. The battery may then only be replaced by authorized personnel.

2.1.2 Other important information

- Device collects and stores internal technical data. This data may be read by a hearing care professional in order to check the device, as well as to help you use your device correctly.
- The digital signal sent from the device to a connected receiver cannot be overheard by other devices which are not in the microphone's network.

2.2 Declaration of Conformity

Hereby, Phonak Communications AG, Länggasse 17, CH-3280 Murten, declares that these Phonak products are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. To obtain a copy of the Declaration of conformity, please contact the manufacturer or the local Phonak representative whose address can be taken from the list on www.phonak.com (worldwide locations).

This device complies with Part 15 of the FCC Rules and with RSS210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The device generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.

- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

Section 3.0 Roger + FM microphone/transmitter

3.1. Hazard warnings

- ⚠ Using your device's cables in any way contradictory to their intended purpose (e.g., wearing the USB cable around the neck) can cause injury.
- ⚠ When operating machinery, ensure that no parts of your device can get caught in the machine.
- ⚠ Do not charge device while it is on your body.
- ⚠ Caution: electric shock. Do not insert plug alone into electrical outlets.

3.1.1 Product safety information

- ⓘ Protect the device from excessive moisture (bathing, swimming), heat (radiator, car dashboard), and direct contact with skin when sweating (workout, fitness, sport).
- ⓘ X-ray radiation, CT or MRI scans may destroy or adversely affect the correct functioning of the device.
- ⓘ Do not use excessive force when connecting your device to its different cables.
- ⓘ Protect all openings (microphones, audio input and charger) from dirt and debris.
- ⓘ If the device has been dropped or damaged, if it overheats during charging, has a damaged cord or plug, or has been dropped into liquid, stop using your device and contact your hearing care professional.

- ⓘ The device has a built-in rechargeable battery. This battery can be charged and discharged hundreds of times but may eventually wear out. The battery may then only be replaced by authorized personnel.

3.1.2 Other important information

- Device collects and stores internal technical data. This data may be read by a hearing care professional in order to check the device, as well as to help you use your device correctly.
- Your device is approved to operate at a radio frequency that is specific to your country or region and might not be approved for use outside your country or region. Be aware that operation during international travel may cause interference with other electronic devices, or other electronic devices may cause interference with your device.
- Be aware that your device's FM radio signals might also be picked up and overheard by other FM receivers.

3.2 Declaration of Conformity

Hereby, Phonak Communications AG, Länggasse 17, CH-3280 Murten, declares that these Phonak products are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. To obtain a copy of the Declaration of conformity, please contact the manufacturer or the local Phonak representative whose address can be taken from the list on www.phonak.com (worldwide locations).

This device complies with Part 15 and part 95 of the FCC Rules and with RSS210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The device generates uses and can radiate radio frequency energy and, if

not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

This transmitter is authorized by rule under the Low Power Radio Service (47 CFR part 95) and must not cause harmful interference to TV reception or United States Navy SPASUR installations. You do not need an FCC license to operate this transmitter. This transmitter may only be used to provide: auditory assistance to persons with disabilities, persons who require language translation, or persons in educational settings; health care services to the ill; law enforcement tracking services under agreement with a law enforcement agency; or automated maritime telecommunications system (AMTS) network control communications.

Two way voice communications and all other types of uses not mentioned above are expressly prohibited. This device may not interfere with TV reception or Federal Government radar. For Canada: if TV channel 13 is used in the area, the installer shall reduce or adjust the radio frequency radiated power so that nearby TV channel 13 receivers do not receive radio interference from the system installed. Suggestions: A test with a TV receiver equipped with a "rabbit-ear antenna" and tuned to channel 13 should be conducted at the perimeter of the user's intended coverage

area and should not overlap other users' areas without the latter's consent. If this does not solve the problem, a channel near the 217 MHz edge and not near 216 MHz should be tried. This Class B digital apparatus complies with Canadian ICES-003.

Section 4.0 Roger receivers

4.1 Product safety information

- ① Protect the device from excessive moisture (bathing, swimming), heat (radiator, car dashboard), and direct contact with skin when sweating (workout, fitness, sport).
- ① X-ray radiation, CT or MRI scans may destroy or adversely affect the correct functioning of the device.

4.1.1 Other important information

- The digital signal sent from the device to a connected receiver cannot be overheard by other devices which are not in the microphone's network.
- Be aware that wireless transmission from microphone to receiver may be interrupted due to interference or moving out of range, and that words which are then spoken by the microphone wearer may not be heard by the receiver wearer.
- Avoid exposing the receiver to hair spray or other cosmetic chemicals.
- The sensitivity of the hearing aid microphone may be reduced by the use of your device and therefore environmental awareness may be reduced.

Universal receivers may sound a loud beep at start-up, which might be annoying for cochlear implant users. Please contact your hearing care professional to discuss deactivating this beep function.

4.2 Declaration of Conformity

Roger receivers are products of Phonak AG, which have been tested and confirmed to be in compliance with the essential requirements and other relevant provisions of the Medical Devices Directive 93/42/EEC and Directive 1999/5/EC. To obtain a copy

of the Declaration of conformity, please contact the manufacturer or the local Phonak representative whose address can be taken from the list on www.phonak.com (worldwide locations).

This device complies with Part 15 of the FCC Rules and with RSS210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The device generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

Section 5.0 Roger SoundField loudspeaker

5.1 Other important information

- The digital signal sent from the device to a connected receiver cannot be overheard by other devices which are not in the microphone's network.

5.2 Declaration of Conformity

Hereby, Phonak Communications AG, Länggasse 17, CH-3280 Murten, declares that these Phonak products are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. To obtain a copy of the Declaration of conformity, please contact the manufacturer or the local Phonak representative whose address can be taken from the list on www.phonak.com (worldwide locations).

This device complies with Part 15 of the FCC Rules and with RSS210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The device generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

6.0 Service and Warranty

Local warranty

Please ask the hearing care professional, where you purchased your device, about the terms of the local warranty.

International warranty

Phonak offers a one year limited international warranty, valid as of the date of purchase. This limited warranty covers manufacturing and material defects. The warranty is valid only if proof of purchase is shown.

Warranty limitation

This warranty does not cover damage from improper handling or care, exposure to chemicals, immersion in water or undue stress. Damage caused by third parties or non-authorized service centers renders the warranty null and void. This warranty does not cover any services performed by a hearing care professional in his/her office.

Serial number:

Purchase date:

Authorized hearing
care professional
(stamp/signature):
